



25 YEAR GUARANTEE

South Africa

Jeeves heated towel rails manufactured post 2010 are guaranteed to be free from defects caused by faulty materials or workmanship for the twenty-five year lifetime of the product. Those manufactured prior to 2010 carry a five year guarantee.

Replaceable heating elements (electric units), regulating valves (hydronic units) as well as discontinued products are covered by a five year guarantee from the date of purchase. Proof of purchase by way of a dated receipt is required when submitting any guarantee claim.

The guarantee is subject to the product being installed by a qualified plumber (hydronic units) or a registered electrician (electric units) in accordance with the Jeeves installation instructions provided and in accordance with SANS 10142-1: 2003. Failure to comply with the aforementioned requirements will render the guarantee null and void.

Damage resulting from improper installation, accident, abuse, misuse, natural disaster or any unauthorized disassembly, repair, or modification will render the guarantee null and void. At the discretion of Jeeves, liability is limited to the supply of necessary components or replacement of the heated towel rail only. No claim for consequential damage and/or labour and/or transport will be entertained.